the PULSE

BOSTON, MASS. • SEPT.-OCT., 1958

NEW ENGLAND DEACONESS HOSPITAL

BELOVED DIRECTOR DIES

Deaconess Executive Director from 1929 to 1954

Dr Warren F. Cook, 73, Executive Director of the New England Deaconess Hospital for 25 years, died on August 21st after being admitted for a brief hospitalization. Since 1954, Dr. Cook had served as the hospital's executive consultant and at the time of his death was editing the final copy of his "History of the New England Deaconess Hospital."

The son of a Methodist minister, Dr. Cook was born and educated in Kansas. His college studies at the State University of Kansas were augmented by his serving as chore boy, waiter, salesman, professional ball player with the Kansas City Blues, coach, teacher, and part-time minister in Lawrence, Kansas. While studying at the Yale Divinity School, Dr. Cook had his first pastorate at Middletown, Connecticut, and consequently held pastorates in Hartford, while attending Hartford Seminary; Bensenhurst, New York, while attending Union Theological Seminary; and New Britain, Connecticut, where he remained for five years. After serving with a group from the Y.M.C.A. during World War I in France, Dr. Cook returned to the First Methodist Church in Montclair, New Jersey and from there entered the field of hospital administration as assistant to the administrator of the New York Methodist Hospital. Six years later, he came to the Deaconess.

An ardent leader and supporter of efforts to recognize the importance of "humanizing" hospitals, Dr. Cook laid the foundations for the ever expanding facilities and services of our hospital. Great strides in the expansion of the Deaconess were the results of his untiring effort and vision.

He was a former president of the Massachusetts Hospital Association and of the New England Hospital Assembly and a former Regent of the American College of Hospital Administrators.

Dr. Cook is survived by his widow, Katharine (Capen) and two sons and two daughters.

the PULSE

SEPTEMBER - OCTOBER, 1958

NEW ENGLAND DEACONESS HOSPITAL, BOSTON 15, MASSACHUSETTS

Published by the Public Relations Department

Editorially Speaking

"The Deaconess Spirit"

The "Spirit of the Deaconess" is a phrase with many facets . . . it has a variation of meanings depending upon whether it is that "intangible expression of warmth and understanding" felt by our patients or the "loyalty and family closeness" experienced by the employees. It has been heard many times and is the embodiment of the Deaconess Hospital. One person has been especially identified with this feeling . . . Dr. Warren F. Cook.

From the time of his appointment in 1929, and for the ensuing twenty-five years, Dr. Cook gave these words the meaning they hold today. He gave unstintingly of his services to remove the tremendous debt of the hospital at that time. Under his direction, the hospital grew to include in its physical plant, Baker, Palmer, Cancer Research Institute and Central Buildings. It gained stature in medical circles around the world, but the "kindly, homelike atmosphere" he achieved was nurtured and continued to prevail..

Dr. Cook's sense of humor and his ability at "story-telling" were often relied upon to relieve a tense situation. While the Deaconess family mourns his loss, the basic "spirit" deeply instilled by his guidance and teachings will be an everlasting monument to his memory.

VACATION SPOTLIGHT

Louise Seymour of the Medical Record Department spent a month abroad, living for the most part in Paris. She and her friends were quite deflated about their knowledge of French when struggling with marketing in particular. As France has no Supermarkets, shopping was always an adventure, with all foods being carried home in a string bag minus wrappings and a yard or so of bread tucked under an arm. Having worked up quite an appetite from going to a different shop for each item, one would nibble on the bread en route. Language difficulties reduced them to laughter most of the time so they practiced French on each other which resulted in speaking pidgeon English with a French accent!

In addition to exploring Paris on foot they toured the Chateau Country in a rented car, having picnic lunches along the way and spending two days in Lausanne, Switzerland, where they saw Dr. Bernard Curchod, former Joslin Fellow who had just returned to set up his practice. From there, on through the Alps, planning to tour a bit of Italy, but due to an error in mapreading, found themselves back in France!

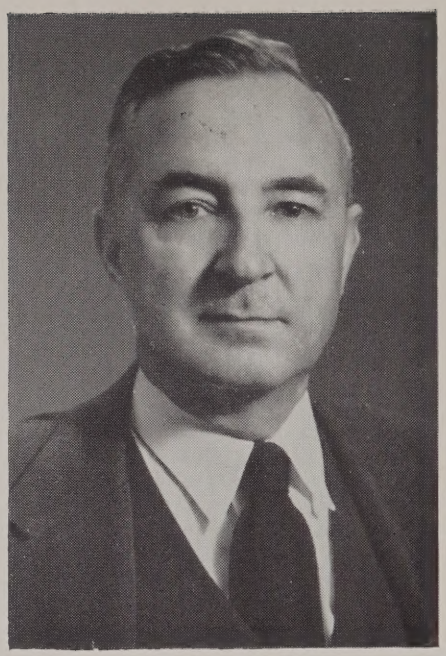
One and a half days were spent at the Exposition in Brussels.

HOSPITAL TO HONOR ALL VOLUNTEERS —

On the evening of October 23rd Joslin Auditorium is expected to overflow with volunteers who have served the hospital in numerous capacities these last few years. Members of the Friends of the Deaconess, independent and Red Cross Volunteers who have assisted us and our patients are to be given a party in appreciation and recognition of their valued contribution to the Deaconess.

Mr. Capper, President of the Board of Trustees, Mr. Lowry, Executive Director of the hospital, and Miss Dorothy Seccomb, President of the Friends of the Deaconess, and Mrs. Margery Homer, Director of Volunteers, will take part in the brief ceremony following the special of Public Relations at the Massachusetts address by Mrs. Soma Weiss, Director General Hospital. Special recognition will be given to the 80 volunteers who contributed more than 100 hours this past year and to those who have contributed over 1,000 hours or 25 years of volunteer service during their association with the hospital.

Refreshment will be served at Harris Hall by the Friends of the Deaconess following the meeting.



DR. ALEXANDER MARBLE HONORED —

San Francisco, California, was the site of the American Diabetes Association meeting, where, on June twenty-second, Dr. Alexander Marble, physician of the Joslin Clinic and the New England Deaconess Hospital, was appointed president for the year 1958-1959.

During the American Diabetes Association meeting Dr. Marble and Dr. E. P. Joslin appeared on closed-circuit television on behalf of "Grand Rounds," which this year highlighted the advances and current therapy in treating diabetes.

During July a number of our physicians accompanied Dr. Marble and attended the Third Congress of the International Diabetes Federation in Dusseldorf, Germany. At this congress Dr. E. P. Joslin was honored with the title of "doctor honoris causa." In addition, Dr. Joslin is Honorary President of this organization, and Dr. Howard F. Root is one of its vice-presidents.

Drs. Howard Root, Alexander Marble, Priscilla White, and C. Cabell Bailey presented papers and appeared on panels at the Dusseldorf meeting.

MUST IT HAPPEN?

Not if you do your part in eliminating every unsafe condition or act with which you come in contact. Report all potential dangers to your supervisor.

Join Our Accident Prevention Campaign!

Your Safety Committee

THE NEW LOOK

Through the capable and co-operative efforts of our versatile Maintenance Department the Deaconess apartments are taking on a "new look."

More than fifty of the apartments have been completely renovated, and considerable obsolete piping and wiring has been replaced. After initial repairs and painting, the Deaconess is able to provide comfortable, pleasant accommodations, conveniently located near the hospital, for our medical residents and nurses.

At present, forty-six registered nurses and ten resident doctors, representing at least nine foreign countries and many states, occupy suites in the four buildings. In addition to these members of our professional staffs, employees of many other departments of the hospital live in the block. In effect, a small community has developed here, complete with bright-eyed children and the delightful, intriguing aromas of the spices and cuisine of other lands.

We welcome the newcomers to the Deaconess and hope they will be as happy as we are.

Weddings

Margaret M. Saunders, surgical nurse, to Henry J. Chisholm.

Barbara A. Burnell, X-ray technician, to Edward W. Millett.

Dawn M. Richards, class of 1953, to Dr. William F. Carter.

Eunice B. Mitchell, class of 1956, to William Sinner.

Phyllis W. Swaine, class of 1957, to Robert W. Carlson.

Felicite A. Faglioni, class of 1958, to Leo Tyrell.

Joan M. Cook, class of 1952, to David B. Wells.

Nancy Cook, class of 1956, to Robert P. Hanrahan.

Mary C. Lane, class of 1952, to Thomas Wolff.

Cynthia R. Cameron, class of 1958, to Robert K. Ramsay.

Dianne N. Condon, class of 1958, to Peter B. Carberry.

Alice M. Clark, class of 1954, to Paul E. Giardini.

Engagements

Elizabeth A. Nelson, nurses' aide, to Kenneth A. Nelson.

Patricia L. Blodgett, class of 1957, to Dr. Salvatore J. Capone.

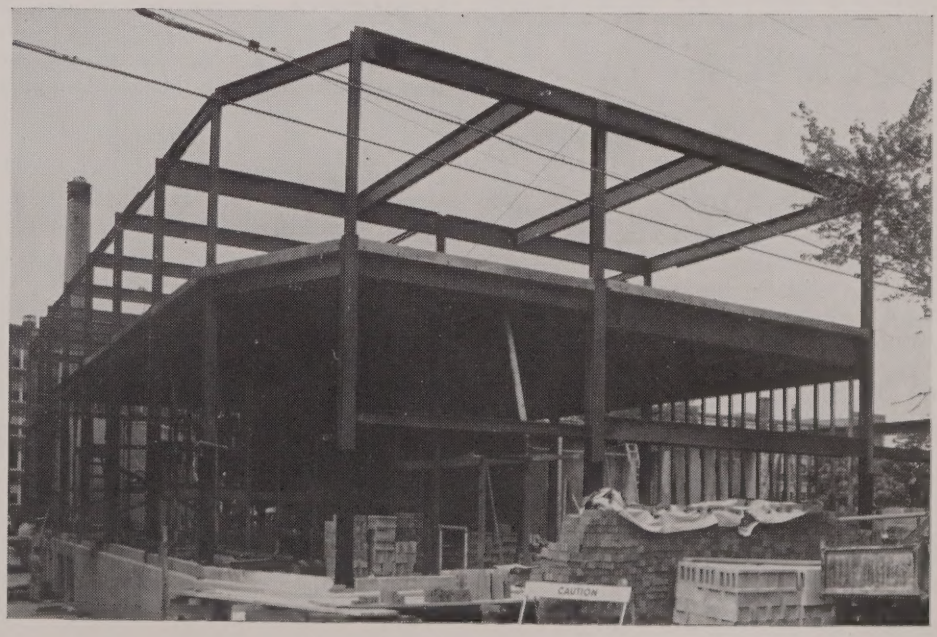
Anne H. Johnson, class of 1960, to Robert W. Buskey.

Judith Ferrini, class of 1958, to Harold F. Walsh, Jr.

Lois A. Eckstrom, class of 1956, to Donald W. Sampson.

Work on the additional 1½ stories to the CRI Building and the new laundry and shops is progressing satisfactorily. It is expected that these structures will be completed early in 1959. The entire hospital marvels at the ability and spirit of the employees in these areas as they continue their daily output under such trying circumstances . . . AND

With A Smile



TWO STRUCTURES ACQUIRED BY THE DEACONESS

New facilities enabling the Deaconess Hospital to improve its needed services still further were purchased during the summer. The Channing Home, across the street from Palmer Building, is being readied to take care of the requirements of our house and ambulant psychiatric patients. The necessary renovations are being made and installation of a new roof will be completed shortly so that patient care may commence by the middle of October.

In addition #1 Autumn Street, the yellow wooden residence on the corner of Autumn Street and Longwood Avenue, will provide additional living quarters for hospital personnel and an area to serve the hospital's currently unknown space requirements of the future.

* * *

BIRTHDAY PARTY — Released from a previous position, 15 years ago, at the time of attaining retirement age, Mrs. Annie May volunteered her services to the New England Deaconess Hospital, but, her ready ability, and over-all effectiveness soon "found her on the payroll." On the 29th of August, friends and co-workers from the Medical Record Department surprised her with a party in the private dining room of the cafeteria in celebration of her 80th birthday! Fellow employees and physicians, whom she "mothers" and "persuades," join in extending to her sincere "Best Wishes for Continued Health and Happiness."

Study Tours Around The World —

Two of our department heads leave us this fall for trips around the world, not as the usual tourists but as members of study groups of social welfare conditions in areas throughout the world. Mrs. Margery Homer, director of volunteers, leaves October 15th to join a study conference in New York before traveling via Paris, Rome, Athens, Karachi, Anghor Wat, Agra, Bangkok, and Hong Kong to the International Conference of Social Work at Tokyo, Japan, being held on November 30th through December 6th. She will be joined there by Mrs. Gertrude Jameson, director of our social service department, who will have traveled from the West to the Eastern countries. After the conference Mrs. Jameson will resume her travels with a week's study tour of Japan and thence with the same conference group to Hong Kong, Manilla, Bangkok, Rangoon, Delhi, and Banares. Leaving the group, she will visit Teheran, Cairo, Istanbul, and Madrid before returning home. Mrs. Homer, in the meanwhile, will continue to our West coast with her study group after visiting Hawaii and other civic centers. We extend "bon voyage" to each of them and await an account of their experiences early next year.

HERE . . AND THERE

MISS MARION LAWRENCE, R.N., will assume her new Deaconess position as Assistant Clinical Instructor, School of Nursing, on October 13th. Mis Lawrence obtained her Master of Science degree from Teachers College, Columbia University.

From the department of pathology we learn that DR. SHIELDS WARREN attended the Second International Conference on the "Peaceful Uses of Atomic Energy" in Geneva, Switzerland, and that DR. WILLIAM MEISSNER participated in a week's symposium on various aspects of pathology at the Spanish Hospital in Mexico City.

We wish to take this opportunity to welcome back MR. GORDON WATSON, who assumed the position of Night Housekeeping Supervisor on August 4th.

Congratulations are in order for MRS. MARGARET HENEGHAN, Assistant Head Nurse in surgery, the proud mother of a baby boy, Richard, and for MRS. CATHERINE BURKE, Assistant Head Nurse in surgery, for being the proud mother of a baby boy, William Joseph.

Keep posted on the whereabouts of our wandering Public Relations Director, MR. EDWARD MCGRATH, who is currently "on-the-spot" correspondent for the "Boston Globe" in Lebanon. His "cloak and dagger" stories will be of interest to us all once he returns!

For the first time since the early 1940's, all patient floors throughout the hospital were adequately staffed with hospital and nursing personnel during the summer months. No floors were closed . . . the normal bed complement of 352 accommodations was available. With the hiring of 25 of our 35 graduating seniors and other registered nurses, we hope to afford all the level of service and care so earnestly sought by all.

(Continued on page 5)

DO YOU KNOW THESE DEPARTMENT HEADS?

First row, left to right: Wesley D. Sprague, Associate Director; Hilda T. Peacock, Executive Housekeeper; Ellen D. Howland, Director of Nursing; Margery K. Homer, Volunteer Director; Ellen Adams, Personnel Director; Effie M. Winger, Chief Dietitian; E. Louise Seymour, Chief Medical Record Librarian; Gertrude S. Jameson, Social Service Director; Ruth E. Pendleton, Director of Surgeries; Robert D. Lowry, Executive Director.

Second row, left to right: John F. Slayton, Administrative Assistant; Donald L. Sabine, Director of Maintenance; Walter C. Emery, Laundry Manager; W. Clifford Fisher, Purchasing Agent; Beatrice C. Spargo, Night Administrator; Milton B. Nelson, Credit Manager; Charles F. Schraub, Chief Pharmacist; Shields Warren, M.D., Director of Laboratories.

Absent are the following: Herman E. Decker, Comptroller; Bertina Terkelsen, Office Manager; Edward G. McGrath, Public Relations Director; Joseph H. Marks, M.D., Radiologist in Chief.

Sixty Nurses Enter Training In The Class of 1961 —

In accordance with the policy established in 1957 of having just one class of student nurses each year, the only class of students entering our School of Nursing this year commenced training with us on September 8th. In fact, the last class to graduate under the old system of a fall and a spring class will be in 1959.

The entire hospital welcomes these new students and hopes that each of them will enjoy and successfully complete her training with us.

Patricia Benko	Lynn, Mass.
Elaine A. Blow	Manchester, N. H.
Carolyn P. Burgess	New Bedford, Mass.
Vicki A. Cahill	Portland, Maine
Mary D. Canaletti	Stoneham, Mass.
Janice E. Case	Saugus, Mass.
Gwendolyn M. Clapp	Shelton, Conn.
Judith Clark	Sudbury, Mass.
Brenda Colborne	Waltham, Mass.
Judith J. Collins	Plaistow, N. H.
Martha J. Danforth	Woburn, Mass.
Virginia A. Decker	Medfield, Mass.
Elizabeth A. Dunbar	Brewer, Maine
Caroline H. Dunn	Kent Hills, Maine
Virginia A. Ellis	Watertown, Mass.
Catherine G. Ely	Islington, Mass.
Susan L. Farley	Westbrook, Mass.
Joyce N. Ferguson	Melrose, Mass.
Lynne W. Fishel	Leverett, Mass.
Shirley C. Flavell	Groton, Mass.
Joanne M. Foley	So. Portland, Maine
Judith C. Harper	Wrentham, Mass.
Margaret B. Hurst	Parma, Ohio
Beverly A. Irwin	Pawtucket, R. I.
Pamalia J. Jackson	Melrose, Mass.
Roberta A. Johnson	Saugus, Mass.
Ann S. Karlsen	Quincy, Mass.
Christine E. Krutenant	Brockport, N. Y.
Roberta E. Lincoln	Hingham, Mass.
Audrey A. Ludgate	Bartlett, N. H.
Joyce E. MacKinnon	Taunton, Mass.
Anne H. Maynard	Wellesley, Mass.
Linda J. McKearney	Pittsburg, N. H.
Carol L. Monsen	Winchester, Mass.
Judith A. Moore	Needham, Mass.
Jean W. Mosher	Newtonville, Mass.
Marie P. Najuck	Salem, N. H.
Nancy Newman	Norwood, Mass.
Margaret Nickerson	Foxboro, Mass.
Elaine D. Norris	West Medway, Mass.
Lynne M. Nottage	Needham, Mass.
Carole J. Palise	Needham, Mass.
Susan S. Pease	Springfield, Mass.
Penelope E. Peterson	Limestone, Maine
Louise M. Price	Somerville, Mass.
Claire A. Reid	Belmont, Mass.
Judith Angela Rich	Houlton, Maine
Linda L. Robbins	Cape Elizabeth, Maine
Jean A. Skinner	Plainville, Mass.
Nancy M. Smith	North Hanover, Mass.
Sandra A. Smith	South Dartmouth, Mass.
Barbara L. Solari	Manchester, N. H.
Diane E. Stephanic	Gloucester, Mass.
Betty Ann Stoddard	Fitchburg, Mass.
Carol May Stolpe	Worcester, Mass.
Frances J. Swift	Osterville, Mass.
Linda Truhel	Newcastle, Maine
Beverly D. Van Bibber	Quincy, Mass.
Nancy J. Whitney	Concord, N. H.
Mary E. Wood	Brockton, Mass.

T.L.C. — All for a Hamster

It was seen at eleven P. M., lonely and lost in Harris Hall Locker Room. Communication opened the door to team-play, sharing of responsibility, planning, and coordinated activity. Soon the wandering escapee was quiet and peaceful in its cage in the Chemistry Lab — Oh — for the life of a night Supervisor ! !

* * *

LET'S HAVE THOSE SUGGESTIONS!

Send in that idea you have . . . it may be more ingenious than you think! The Suggestion Committee meets weekly to review and evaluate suggestions that have been submitted. The Suggestion Box and forms are located in the corridor leading to the Cafeteria. Please sign your name to the suggestions you submit.

The Committee is happy to announce a total of $65 in awards to the following people: Mrs. Eve Schandelmeyer, Maintenance; Miss Carol McGonagle, Dietary; Miss Rose Kozlowski, Nursing; Mr. Robert Gould, Laboratory; Mr. Eugene Murphy, CSR; Miss Natalie Fossati, CRI; Mrs. Alice Cowan, Nursing; Mrs. John Deaner, Surgery; Mrs. Paul Frederick, Volunteer.

HERE AND THERE

Continued from Page 4

It is interesting to note that over half of our patients come from outside the Commonwealth. It is less commonly known that 26 of our employees commute from towns outside Greater Boston as far distant as Gardner — Many of our co-workers have permanent addresses in twenty-two foreign countries, from the West Indies to England and Scandinavia, from the Mediterranean and South Africa to India, and from Australia and the South Pacific Islands to Japan.

The Friends of the Deaconess have a new refrigerator for the beautiful cut flowers and flower arrangements that you see in Central Lobby. This useful piece of equipment will enable the Gift and Flower Shop to serve patients, visitors, and employees with a more colorful and attractive choice of flowers.

For your next dinner party, why not purchase one of these lovely floral decorations for your centerpiece?

DEACONESS MOURNS DEVOTED FRIENDS —

"a worker in a world of workers . . . a man of sentiment who felt deeply . . . his spirit will live on in causes to which he gave himself with such abandon."

These words of tribute to MR. SHERRARD were given by Bishop John Wesley Lord at the memorial service in Marsh Chapel at Boston University August 15.

These same words of tribute apply in their entirety to another friend of the Deaconess, MR. J. FRANKLIN McELWAIN, who died on July 3. Mr. McElwain and Mr. Sherrard were most generous in giving their time, talents, and financial assistance to our hospital. Both, however, gave of themselves quietly and without fanfare.

Mr. Sherrard was a Boston civic leader, trustee, and member of the Executive Committee of the New England Deaconess Hospital, and died at the hospital on August 12.

Mr. McElwain, well-known Boston businessman, was appointed to our corporation in January 1937. At the time of his death, he too was a member of our Board of Trustees.

In addition we regretfully record the deaths of . . . MISS MABEL T. EAGER . . . First president of the Friends of the Deaconess. Miss Eager was a trustee and corporation member since July 1930. MRS. ROSCOE A. CARTER . . . Trustee and corporation member since January 1931. Both Miss Eager and Mrs. Carter were closely connected with the functions of the hospital and those of the Friends of the Deaconess.

We of the Deaconess extend our heartfelt sympathy to their families.

Twelve Bowling Teams Compete In Deaconess League Using Two-Division System

Keener competition was evident on September 11th when the Deaconess Hospital Bowling League teams commenced a new season. It seemed that all were dedicated to dethroning the perennial championship teams from Laundry and Maintenance!!

This year's sessions at the Boylston Bowladrome finds twelve reorganized teams battling each Thursday evening for leadership of their respective division. League chairman for the year, Charles Schraub, Pharmacist, reminds all that the good fun and sportsmanship will be climaxed with the traditional award presentation and steak and lobster picnic at the end of the season in May.

Division A team captains are Mr. Emery, Mr. Sabine, Mr. Nelson, Mrs. Pratt, Mrs. Merola, and Mr. Gallagher.

Division B team captains are Mr. Schraub, Mr. Fisher, Mr. Lowry, Mrs. Caro, Mr. Sprague, and Mrs. Williams.

* * *

BOWLING SCORES

Division A — 27 Points

11	Ed. Gallagher	1492	2849	7
1	W. Emery	1405	2847	6
4	M. Pratt	1364	2789	5
5	J. Merola	1396	2791	4
3	M. Nelson	1433	2786	3
2	D. Sabine	1383	2783	2

High Singles Sept. 18

Ed. Gallagher	118
R. Pendleton	103

High Singles for Year

J. Gonzales	120
R. Pendleton	103

High Three String for Year

J. Gonzales	312
J. Merola	268

Division B — 21 Points

6	C. Schraub	1429	2849	7
9	K. Caro	1430	2743	7
10	W. Sprague	1450	2769	2
8	R. D. Lowry	1364	2768	2
7	C. Fisher	1338	2747	2
12	M. Williams	1335	2594	1

High Singles Sept. 18

W. Sprague	104
L. Preston	99

High Singles for Year

R. D. Lowry	117
L. Preston	99

High Three String for Year

R. D. Lowry	319
L. Preston	254

Annual Meeting of Friends of The Deaconess — Mrs. Harold C. Case, Guest Speaker

Mrs. Harold C. Case, noted lecturer and civic leader, will be the featured speaker at the Annual Meeting of the Friends of the Deaconess in the Joslin Auditorium. Convening at two on the afternoon of October 21st, Miss Dorothy Seccomb, President, will preside at the meeting, wherein will be highlighted the varied projects and accomplishments made this past year. The final accounting of funds made at the most successful "Night at Blinstrubs," the capital expenses underwritten to afford better facilities and care within the hospital, and other "firsts" and notable achievements will be explained briefly by the chairman of the activities involved.

Trustees, corporation members, Friends of the Deaconess and their guests are all urged to attend the meeting in the Joslin Auditorium at 2 p. m. on October 21, 1958. This is a rare opportunity for you and your friends to hear Mrs. Case.

TRUSTEES ANNOUNCE MEMORIAL TO DR. COOK

President Francis W. Capper announced that all funds received in memory of Dr. Warren F. Cook will be deposited to the "Dr. Warren F. Cook Residents Loan Fund." Monies will be used to assist residents in need of financial assistance while training at the New England Deaconess Hospital. This Fund will be supervised by the Residents Advisory Committee and Administration. Persons desiring to contribute to this fund are requested to send their checks to the office of the executive director.